

LLOYD'S



Blueprint Two Q&A session

10 January 2024



On track to deliver Blueprint Two in 2024



We remain on track to deliver the Blueprint Two roadmap



Technology build continues to progress



Phase one digital services will be live on 1 July 2024



Four critical activities required to prepare for cutover



H1 2024 adoption plan shared at December event

Four actions to prepare for cutover

1

Testing

Prepare to test your processes and technology with the new platform

2

Messaging

Work with your service providers to implement messaging changes

3

Training

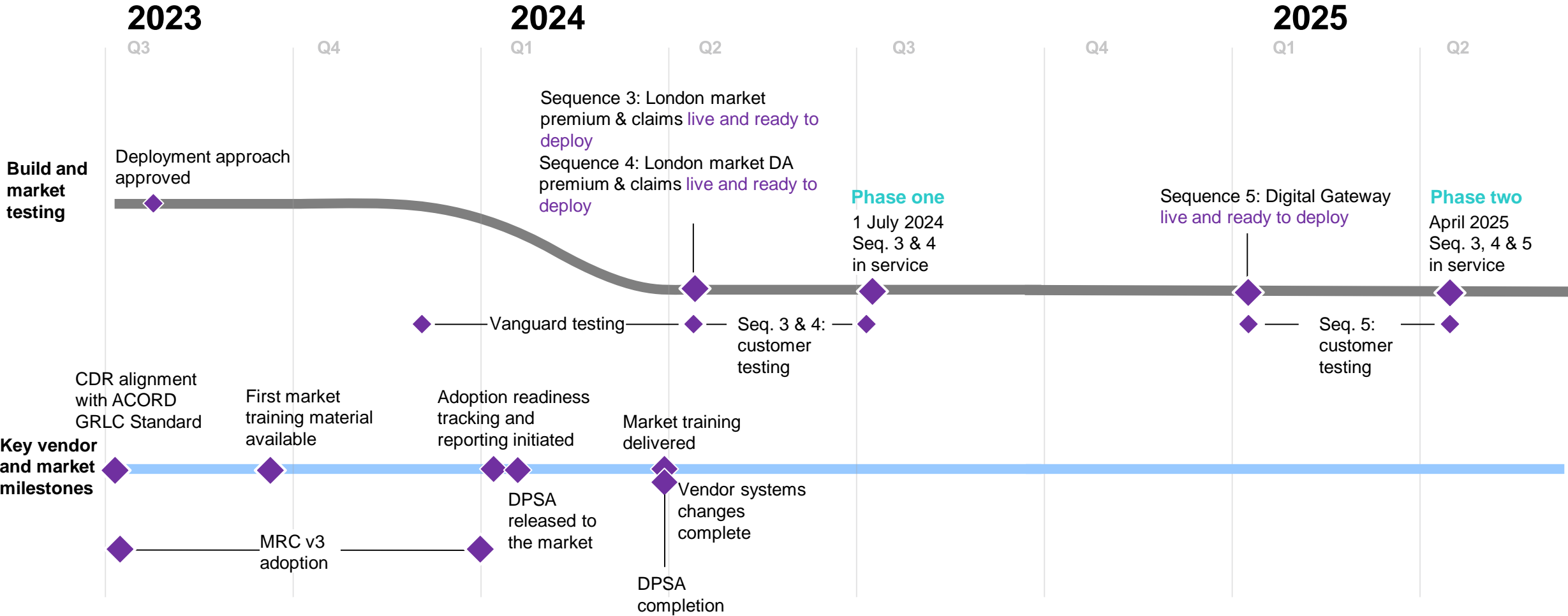
Identify users of the new portals and ensure they are appropriately trained

4

DPSA signatures

Clarify who is accountable for driving adoption and completing your DPSA

Delivering Blueprint Two through 2024 and 2025



Full digital functionality will be available from 1 April 2025

What does successful delivery of Blueprint Two look like?

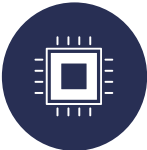
Phase one objective:

Market participants are ready for cutover by end of June 2024



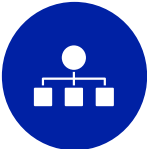
Phase two objective:

All brokers and carriers are successfully using full digital services



Technical readiness

- Platform meets all agreed technical and design specifications
- Functionality validated through Vanguard programme, with robust user testing coordinated by LIMOSS



Organisational readiness

- Training on new portals provided
- Onboarding, support and operations help desk scaled and ready



Market readiness

- Market stakeholders understand benefits and changes needed and are ready to adopt
- Regulators are engaged and quality assurance for new platform services is completed

Q&A focus areas



Timeline and readiness



Technical detail



Vendor readiness



Testing and training



Digital Processing Services Agreement (DPSA)

Key resources to support your adoption plan

1



Adoption guide

Iterative guide with the latest information on key people, process and technology changes

2



Model office

Interactive spaces on Galleries 3 and 4, facilitating adoption workshops led by Lloyd's and Velonetic engagement team

3



Blueprint Two website

Refreshed website centralising all details and artefacts in one place

4



Training site

Central repository with all training materials

5



Vanguard programme

Sharing experiences and insights from Vanguard testing

6



Market events

Quarterly events to share key information and actions required to adopt the new digital services

*Next event:
26 February*

Supported by an experienced, collaborative Blueprint Two engagement and CRM team

LLOYD'S



Thank you for your time